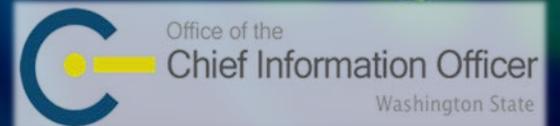


Technology Services Board Meeting

December 9, 2015
9:00 a.m. - 12:00 p.m



"the consolidated technology services agency -RCW 43.105.006"



AGENDA

TOPIC	LEAD	PURPOSE	TIME
Welcome and opening remarks <ul style="list-style-type: none"> Membership Update 	Michael Cockrill	Information	9:00
WaTech Alignment Update	Michael Cockrill	Information/Discussion	9:10
Legislative Session Update <ul style="list-style-type: none"> IT Project Oversight and Budgeting Taskforce Enterprise Architecture Proviso IT Project Funding Pool Decision Package and Prioritization Process 	Rob St. John	Information/Discussion	9:20
Policies & Standards <ul style="list-style-type: none"> Commonly Used Software Email Naming Standard Open Data 	Rob St. John	Discussion/Approval	9:50
Security Summit Overview	Michael Cockrill	Information	10:05
BREAK (if needed)			10:15
Improving Project Outcomes – Part 2 - Roadmap	All	Discussion	10:25
Public Comment			11:45
ADJOURN – 12:00 noon			

Current TSB Members

Industry Members

- Kris Kutchera - Alaska Airlines*
- Butch Leonardson - BECU*
- Paul Moulton - Costco

Legislative Members

- Sen. Karen Fraser - Senate D
- Sen. Mark Miloscia - Senate R
- Rep. Derek Stanford - House D
- Rep. Chad Magendanz - House R

Executive Branch (Agency Directors)

- Michael Cockrill - CIO & Chair
- Dave Danner - UTC
- Vikki Smith - DOR
- [Marcie Frost - DRS](#)

Other Government

- Bill Kehoe - CIO King County
- [Jeff Paulsen - Labor Rep](#)

AGENDA

TOPIC	LEAD	PURPOSE	TIME
Welcome and opening remarks <ul style="list-style-type: none"> Membership Update 	Michael Cockrill	Information	9:00
WaTech Alignment Update	Michael Cockrill	Information/Discussion	9:10
Legislative Session Update <ul style="list-style-type: none"> IT Project Oversight and Budgeting Taskforce Enterprise Architecture Proviso IT Project Funding Pool Decision Package and Prioritization Process 	Rob St. John	Information/Discussion	9:20
Policies & Standards <ul style="list-style-type: none"> Commonly Used Software Email Naming Standard Open Data 	Rob St. John	Discussion/Approval	9:50
Security Summit Overview	Michael Cockrill	Information	10:05
BREAK (if needed)			10:15
Improving Project Outcomes – Part 2 - Roadmap	All	Discussion	10:25
Public Comment			11:45
ADJOURN – 12:00 noon			

Alignment and TSB



Enterprise Functions

OCIO

Security & Privacy

Agency Functions

Operations

Alignment and TSB

Technology Services Board

Enterprise Functions

OCIO

Security &
Privacy

Agency Functions

Operations

The OCIO @ WaTech

OCIO Priorities FY13-15

Top 5

1. IT Strategy
2. Policies & Standards
3. Project Outcomes
4. Enterprise Architecture
5. Investment Consultation

Other Priorities

Security*
BizHub/WaBOS*
Technology Business Mgmt
Open Data
GIS
Privacy*
SIEC/FirstNet

OCIO Priorities FY16+

Top 5

1. Project Outcomes
2. Enterprise Architecture
3. Investment Consultation
4. IT Strategy
5. Policies & Standards

Other Priorities

Technology Business Mgmt
Open Data
GIS
SIEC/FirstNet

AGENDA

TOPIC	LEAD	PURPOSE	TIME
Welcome and opening remarks <ul style="list-style-type: none"> Membership Update 	Michael Cockrill	Information	9:00
WaTech Alignment Update	Michael Cockrill	Information/Discussion	9:10
Legislative Session Update <ul style="list-style-type: none"> IT Project Oversight and Budgeting Taskforce Enterprise Architecture Proviso IT Project Funding Pool Decision Package and Prioritization Process 	Rob St. John	Information/Discussion	9:20
Policies & Standards <ul style="list-style-type: none"> Commonly Used Software Email Naming Standard Open Data 	Rob St. John	Discussion/Approval	9:50
Security Summit Overview	Michael Cockrill	Information	10:05
BREAK (if needed)			10:15
Improving Project Outcomes – Part 2 - Roadmap	All	Discussion	10:25
Public Comment			11:45
ADJOURN – 12:00 noon			

Legislative Update IT Project Oversight & Budgeting Taskforce

- First meeting
- TSB member participation
- Debrief
- Next steps
 - Proposal to leverage TSB (roadmap)

Legislative Update Enterprise Architecture

Time Capture, Payroll, Payment

- Short term: Guidance on DEL funding request
- Long term: Strategy for humans ...and beyond

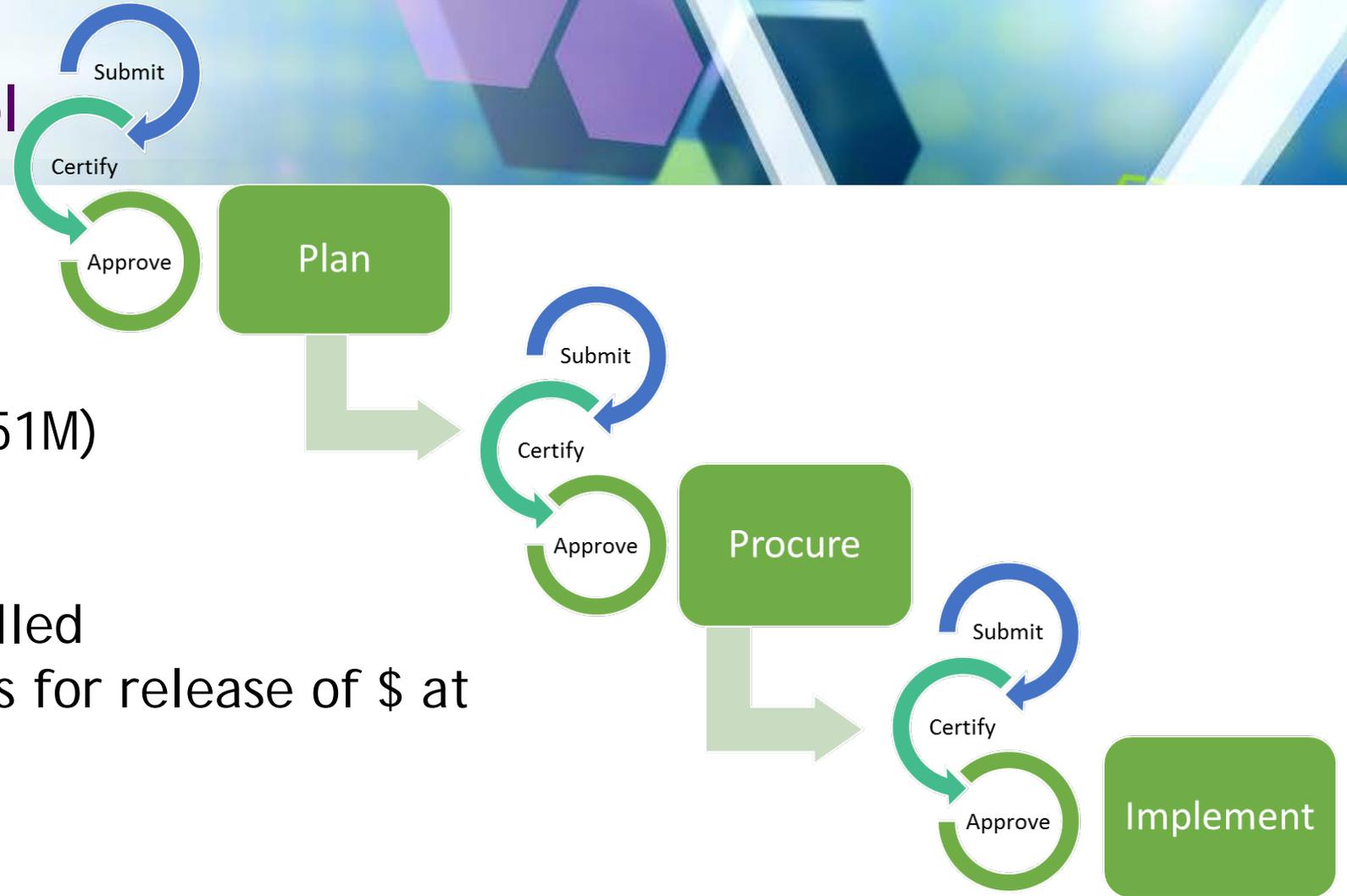
Eligibility & Authorization

- Short term: Guidance on funding requests
- Long term: Strategies and follow-on work

Enterprise Architecture Program

- Recommendations to build program maturity

Legislative Update IT Project Funding Pool



- 29 Projects (\$6,000 - \$51M)
- 11 Agencies
- Funding experiment
- Money centrally controlled
- OCIO certifies readiness for release of \$ at each phase/gate

Legislative Update DP & Prioritization Process

Summary:

18 Agencies

56 IT Decision Package Requests

Total Dollar Requests - \$237M (not all DPs have \$ reported)

- \$117M Near General Fund
- \$22M Other & Dedicated Funds
- \$15M Transportation
- \$83M Federal

Legislative Update DP & Prioritization Process

Criteria Established

Weighting by Staff and TSB complete

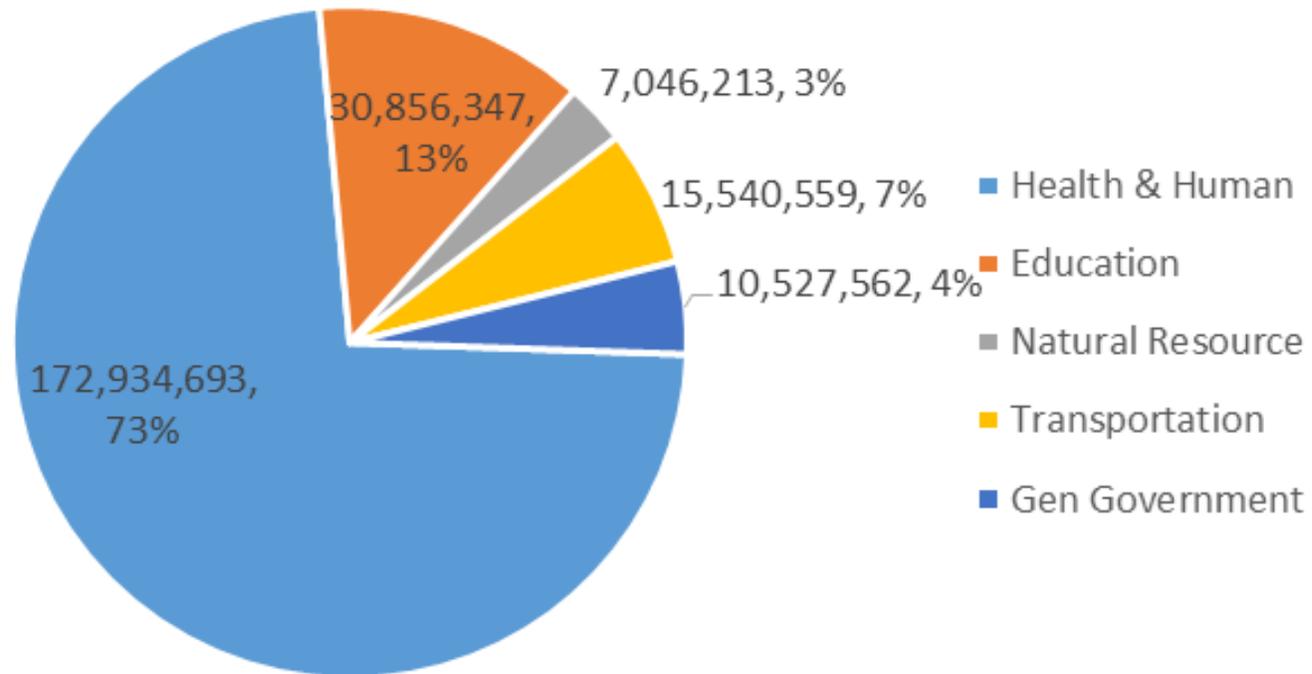
Weighting by Deputy Directors and CIOs next

Scoring of DPs started - 80% complete

Primary Ranking Completed by 12/11/2015

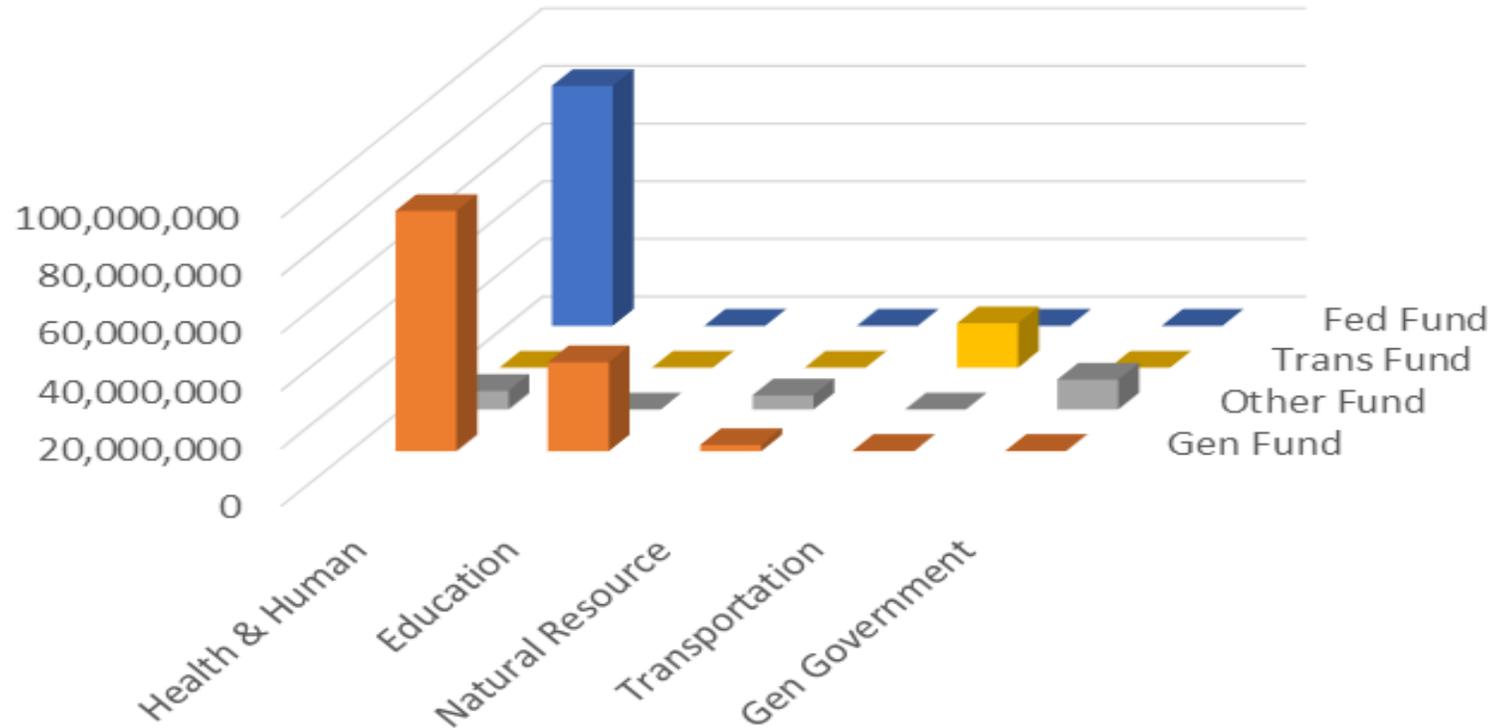
Legislative Update DP & Prioritization Process

IT Budget Requests - 2016 Supplemental



Legislative Update DP & Prioritization Process

IT Budget Requests by Fund Source



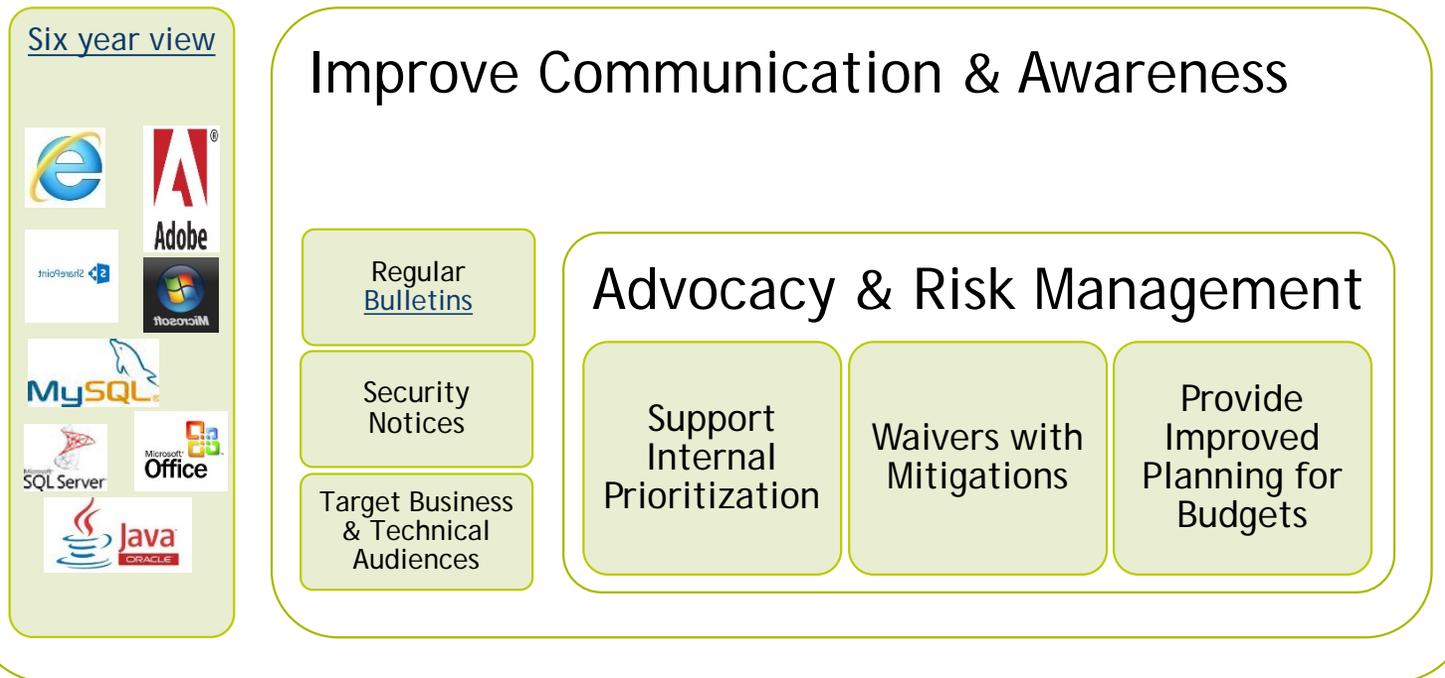
AGENDA

TOPIC	LEAD	PURPOSE	TIME
Welcome and opening remarks <ul style="list-style-type: none"> Membership Update 	Michael Cockrill	Information	9:00
WaTech Alignment Update	Michael Cockrill	Information/Discussion	9:10
Legislative Session Update <ul style="list-style-type: none"> IT Project Oversight and Budgeting Taskforce Enterprise Architecture Proviso IT Project Funding Pool Decision Package and Prioritization Process 	Rob St. John	Information/Discussion	9:20
Policies & Standards <ul style="list-style-type: none"> Commonly Used Software Email Naming Standard Open Data 	Rob St. John	Discussion/Approval	9:50
Security Summit Overview	Michael Cockrill	Information	10:05
BREAK (if needed)			10:15
Improving Project Outcomes – Part 2 - Roadmap	All	Discussion	10:25
Public Comment			11:45
ADJOURN – 12:00 noon			

Policies & Standards

Commonly Used Software Retirements

Policy & Standard Promote Planning for Retirement of Products Before End of Support



Commonly Used Software Product Retirement

- Policy
- Standard

Policies & Standards

Email Address Naming Standard

Standard 182.20.10 - Email Address Naming Standard - Sunset Review - Message (HTML)

FILE MESSAGE INSERT OPTIONS FORMAT TEXT REVIEW

Cut Copy Paste Format Painter Clipboard

Calibri (Box) 11 A A Basic Text

Address Book Check Names Attach File Attach Item Signature

Follow Up High Importance Low Importance Tags Zoom Start Inking

To... TSB Portfolio SubCommittee

Cc...

Bcc...

Send

Subject Standard 182.20.10 - Email Address Naming Standard - Sunset Review

- Originally approved 2008
- firstname.lastname@agency.wa.gov as primary or alias email
- No changes proposed

Sue Langen | Policy & Enterprise Systems
Office of the Chief Information Officer
Washington Technology Solutions (WaTech)
360.407.8686
WaTech.wa.gov

Policies & Standards

Open Data

“It’s part of how we do Government”

Open Data Planning

Policy 187

- Agencies must have a plan
- ... and must report progress
- OCIO will help and will report on progress

Metadata

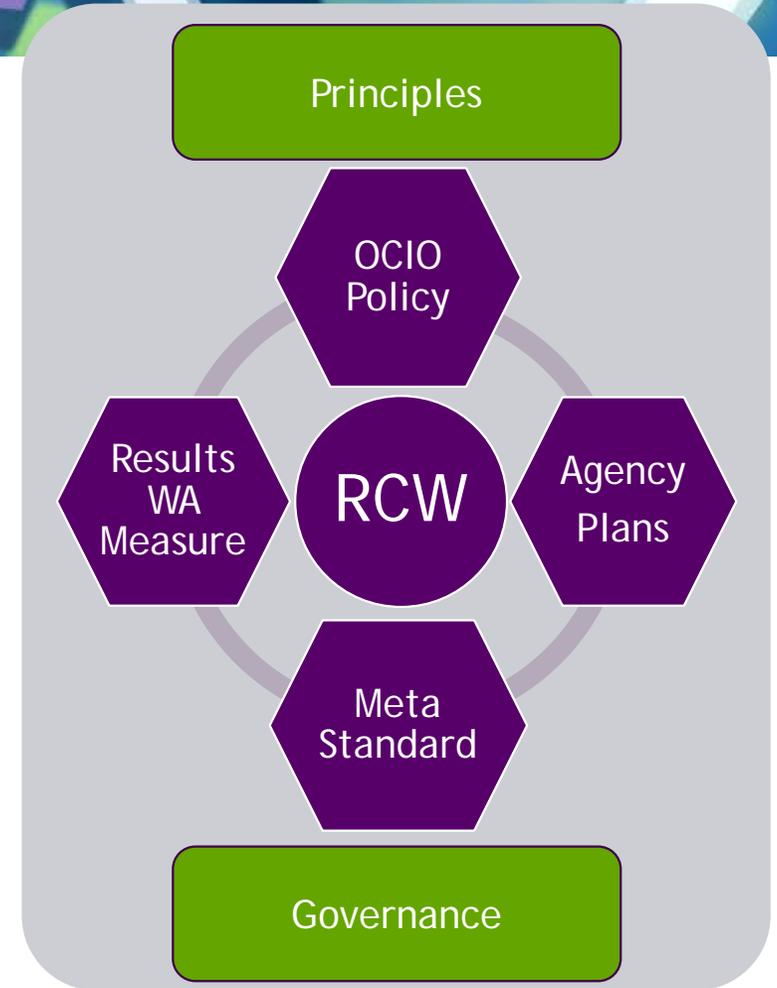
Standard 187.10

- Open Datasets should include metadata
- Based on Dublin Core and Geospatial

Open Data Guidance

Planning & Publishing

- Drag-and-Drop suggested plan elements
- Definitions (Data / DataSet / Open Data)
- What Not to Publish



AGENDA

TOPIC	LEAD	PURPOSE	TIME
Welcome and opening remarks <ul style="list-style-type: none"> Membership Update 	Michael Cockrill	Information	9:00
WaTech Alignment Update	Michael Cockrill	Information/Discussion	9:10
Legislative Session Update <ul style="list-style-type: none"> IT Project Oversight and Budgeting Taskforce Enterprise Architecture Proviso IT Project Funding Pool Decision Package and Prioritization Process 	Rob St. John	Information/Discussion	9:20
Policies & Standards <ul style="list-style-type: none"> Commonly Used Software Email Naming Standard Open Data 	Rob St. John	Discussion/Approval	9:50
Security Summit Overview	Michael Cockrill	Information	10:05
BREAK (if needed)			10:15
Improving Project Outcomes – Part 2 - Roadmap	All	Discussion	10:25
Public Comment			11:45
ADJOURN – 12:00 noon			

Preserving the Continuity of Commerce

Attendees:

- Executives, legislators and policy leaders
- National cyber security and privacy leaders and experts

Outcomes:

- Trusted partnerships and collaboration between public and private sectors
- Ensure public policy keeps pace with the latest cyber threats and the severity of their impact
- Protect the privacy and civil liberties of citizens

Speakers (partial list)



Ali Mavorkas
Deputy Secretary
U.S. Department of Homeland Security



Jenny Menna
Vice President US Bank, Cybersecurity Partnership Executive
Former Director, US CERT
Former Director, Stakeholder Engagement and Cyber Infrastructure
U.S. Department of Homeland Security



Faye Francy
Executive Director
Aviation Information Sharing and Analysis Center (A-ISAC)
Cyber ONE Leader
Boeing Commercial Airplanes



Brad Smith
President and Chief Legal Officer
Microsoft



Julie Brill
Commissioner, FTC



Travis LeBlanc
Chief of the Bureau of Enforcement
Federal Communications Commission

AGENDA

TOPIC	LEAD	PURPOSE	TIME
Welcome and opening remarks <ul style="list-style-type: none"> Membership Update 	Michael Cockrill	Information	9:00
WaTech Alignment Update	Michael Cockrill	Information/Discussion	9:10
Legislative Session Update <ul style="list-style-type: none"> IT Project Oversight and Budgeting Taskforce Enterprise Architecture Proviso IT Project Funding Pool Decision Package and Prioritization Process 	Rob St. John	Information/Discussion	9:20
Policies & Standards <ul style="list-style-type: none"> Commonly Used Software Email Naming Standard Open Data 	Rob St. John	Discussion/Approval	9:50
Security Summit Overview	Michael Cockrill	Information	10:05
BREAK (if needed)			10:15
Improving Project Outcomes – Part 2 - Roadmap	All	Discussion	10:25
Public Comment			11:45
ADJOURN – 12:00 noon			

The OCIO @ WaTech

OCIO Priorities FY13-15

Top 5

1. IT Strategy
2. Policies & Standards
3. Project Outcomes
4. Enterprise Architecture
5. Investment Consultation

Other Priorities

Security*
BizHub/WaBOS*
Technology Business Mgmt
Open Data
GIS
Privacy*
SIEC/FirstNet

OCIO Priorities FY16+

Top 5

1. Project Outcomes
2. Enterprise Architecture
3. Investment Consultation
4. IT Strategy
5. Policies & Standards

Other Priorities

Technology Business Mgmt
Open Data
GIS
SIEC/FirstNet

Policies & Standards

Quality Assurance Policy & Standards – Under Review



Improving project outcomes

Budget

Align
technology
strategy &
public policy

Portfolio

Invest in the
right things

Delivery

Execute &
deliver
outcomes

Improving project outcomes

Budget

Align technology strategy & public policy

IT strategy

4-6 year projection

Lessons learned

Capital budget model

IT budget pool

Portfolio

Invest in the right things

Enterprise strategies

Modern / Transform

Enterprise resource planning (ERP)

Unified business identifier (UBI)

Humans

eGov

Technology Business Management (TBM)

Delivery

Execute & deliver outcomes

Quality Assurance

Risk / Severity

Triggers / major projects to TSB

Process

People/skill

Responsibility

Governance

Project / Program management (PMO)

Taskforce

Improving project outcomes Roadmap / Calendar

Question: How often? Which committee/board?

Option A	Option B
Broaden subcommittee charter <ul style="list-style-type: none">Working group on all topics	2 defined subcommittees <ul style="list-style-type: none">Policy (delivery) - policy, standards, processPortfolio - project review
Not standing membership	Standing members
Publish topics each month	
Members choose to participate	

Improving project outcomes Risk based oversight

Risk/Severity Calculator

[Home](#) » Risk/Severity Calculator

Severity – Impact on Clients (Step 1 / 9)

High

Direct contact with citizens, political subdivisions, and service providers – including systems that process benefits, payments, and similar transactions.

Direct use by citizens, political subdivisions, and service providers (e.g. Medicaid payment systems, online driver's license renewals, reservation systems such as parks and ferries).

Medium

Indirect impacts on citizens, political subdivisions, and service providers through management systems that support decisions that are viewed as important by the public.

Access by citizens for information and research purposes.

Low

Agency operations only.

Severity and Risk Assessment Calculator

Severity			
Impact on Clients	Visibility	Impact on State Operations	Failure or nil consequences
Risk - Probability			
Functional Impact on Business Processes or Rules	Development Effort & Resources	Technology	Capability & Management

Improving project outcomes

Next time / topic

Next workshop

- Queue up the next topic
- Select topic / validate recommendation)
- Description / definition
- Things to think about
 - What's your experience?
 - What worked? Why?
 - What didn't work? Why?



Public Comment